DRAFT MOBILE GAMING SYSTEM STANDARDS AND POLICIES

This draft mobile gaming document is intended to provide further clarification on applicable mobile gaming Technical Standards and additionally to define policies associated with the manufacturing and operation of mobile gaming systems. It is important to note that mobile gaming is an extension of the Technical Standards for System Based and System Supported Gaming Devices.
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Technical Standard 1.050. Physical Security.

2(a) For the client portion of the system supported game, comply with Technical Standard 1.050(1).

Policy 1.050(2)(a):

System supported mobile gaming clients must:

1. *Actively monitor **physical** entry into the device **and report entry to the system portion of the device;***
2. *Retain **physical** evidence of the entry. **This can be accomplished through the use of physical seals, locks, etc.; and***
3. *Render itself unusable for gaming transactions until properly cleared by authorized personnel.*

3(a) For the client portion of the system based game, comply with Technical Standard 1.050(1).

Policy 1.050(3)(a):

System based mobile gaming devices must retain evidence of any illegal entry.

Technical Standard 4.010. User Authorization.

1. Mobile gaming systems must employ a mechanism approved by the Chairman which is capable of verifying that the mobile communications device is being operated by an authorized person.

Policy 4.010(1):

1. *All systems must support and employ strong user authentication, authorization, and accounting that checks against a user database.*
2. *~~Strong user authentication: 2 Layers of Security – e.g. Username/Password (U/P) & Biometrics, U/P & Hard Token.~~ **Strong user***

authentication shall require that a minimum of two factors of authentication are verified. Factors of authentication may include the following:

> **a. *A Password or PIN associated with a username;***
> **b. *A Physical Token;***
> **c. *A Biometric Measurement; or***
> **d. *Other factors approved by the Chairman.***

3. ~~*Two layers of security authorization.*~~ Two **factors of authentication** must **be verified** ~~*occur*~~ prior to the opening of a session.

2. The mechanism used to verify that the mobile communications device is being operated by an authorized person must be capable of being initiated both on demand and on a regular basis.

Policy 4.010(2):

1. Users must be verified at random time increments not to exceed ~~*15*~~ **30** minutes with at least one ~~*level*~~ **factor** of **authentication** ~~*security e.g. U/P.*~~

2. A session is considered closed **under the following conditions:**

> **a.** ~~If~~ **U**~~*u*~~ser authentication has not been successfully completed within a ~~*15*~~ **30** minute timeframe**;**
> **b. *No game activity has occurred within 5 minutes;***
> **c. T**~~*t*~~he mobile unit has been disabled due to ~~*boundary violation*~~ **the mobile unit entering a non gaming area;**
> **d.** ~~*or*~~ **T**~~*t*~~he user or system has terminated the session.

3. Authorization information transmitted by the mobile communications device to the mobile gaming system for identification purposes must be collected at the time of the request from the mobile gaming system and may not be stored on the mobile communications device.

Policy 4.010(3): This requirement excludes user names that are associated with passwords or PINs.

4. The Chairman, in his/her sole and absolute discretion, may waive the requirements of this section for mobile communications devices that cannot be reasonably moved by a patron.

Technical Standard 4.020. Mobile Communications Device Communication with a Mobile Gaming System.

1. Communication between a mobile communications device and a mobile gaming system must be conducted using a method that securely links the mobile communications device to the mobile gaming system and authenticates both the mobile communications device and mobile gaming system as authorized to communicate over that link.

Policy 4.020(1) and 1.062(1):

1. *Communications between the server(s) and the mobile client must ~~deploy an SSL/TLS scheme~~ **use appropriate authentication and cryptographic protocols** to provide ~~for~~ **mutual** authentication of the mobile unit and the server, integrity of the data communicated, and for confidentiality by encrypting the data communicated. **Examples of appropriate protocols include but are not limited to SSL, TLS, IPSec, Kerberos, EAP, and 802.1x.***
2. ~~*Client and server must be authenticated at least once every five minutes.*~~
2. *****All mobile devices must be successfully authenticated prior to accessing any resources of the mobile gaming system.***
3. *For Wireless ~~802.1x~~ communications the system must:*
    a. *Employ **a public, peer reviewed** ~~and~~ encryption ~~standard utilizing a minimum of 128 bits~~ **algorithm such as 3DES, AES, or another algorithm approved by the Chairman**.*
    b. *Not broadcast the **network identifier (i.e.** SSID**)**.*
    c. ***The network identifier** ~~SSID~~ must be changed from the~~ir~~ **factory** default and must not be made up of information related to the operator (e.g. abccasino) or the type of transactions occurring over the network (e.g. gamingap).*
    d. *Provide physical security for access points **or equivalent hardware**.*
    e. *Access points ~~must~~ **should** implement **hardware identifier (**MAC**)** filtering.*
    f. ~~*Mobile device ad hoc modes must be disabled.*~~
    f. ***Mobile devices must not communicate to or through another mobile device. Communication must only occur between the mobile device and the mobile gaming system via authorized access points and other required network hardware.***
4. *The system must maintain an authorized list of devices which it may communicate with, which must include the device name, a unique device ID and the devices **hardware identifier** ~~MAC address~~.*

*5. The system must provide a log of all failed attempts at network access which includes the device name and **hardware identifier** ~~MAC address~~. **This log must be stored for a minimum of 90 days.**__*

2. Mobile gaming system components which interface mobile communications devices must sufficiently isolate the mobile communications devices from the server portion of the mobile gaming system.

Policy 4.020(2):

1. *A firewall **or equivalent hardware appliance with best practice policies in place** must exist between any wireless access points or like device and the gaming server(s).*
2. *~~The firewall must be hardened network appliance.~~ **The Chairman or his designee may waive the hardware requirement of Policy 1 if it can be demonstrated that an alternative solution adequately isolates the mobile communications devices from the server portion of the mobile gaming system.**__*

3. A mobile communications device must be designed or programmed such that it may only communicate with authorized mobile gaming systems.

Policy 4.020(3):

Mobile device communications ports must be limited to ports for communication with the gaming system servers only. Other communications such as IR and Bluetooth must be disabled unless specifically used and limited to functions used to comply with a Technical Standard or Policy.

Technical Standard 4.030. Location Restrictions. Mobile gaming systems must be designed to restrict the gaming operation of the mobile communications device to public areas as defined by Regulation 5.220.

Policy 4.030:

1. *System**s** must **employ technology that is** ~~be~~ capable of **immediately detecting if a mobile device has entered a nongaming area** ~~identifying the location of all active mobile devices within 10 feet of actual location~~.*
2. *Gaming area coverage may not extend into prohibited areas.*
3. *If a patron enters a nongaming area the system must:*
   a. *Suspend gaming transactions **following the completion of any current transaction**; and*

b. *Notify the patron that ~~the current~~ gaming transactions ~~has~~ **have** been suspended ~~and will be suspended~~ until the patron reenters a gaming area and is reauthorized.*

4. *Upon reentry into a gaming area the patron must be authenticated (Policy 4.010(2)) and the device must return to the last known state prior to gaming activity suspension.*

Technical Standard 4.040. Mobile Communications Device Volume.

Mobile communications devices must be capable of adjusting and/or muting the volume on the device.

Additional Mobile Gaming Policies:

1. *Mobile devices must include patron help screens that include the rules associated with the operation of the mobile device.*
2. *Operators must provide mobile gaming operation information to patrons such as gaming area maps, rules of operation, and how to operate.*
3. *System based mobile gaming systems must provide **authorized personnel** an easily accessible terminal that will allow for the reconciliation of game activity (play history, etc.) on any mobile unit in the case of mobile device failure or disputed games.*